

How to Access Bolt

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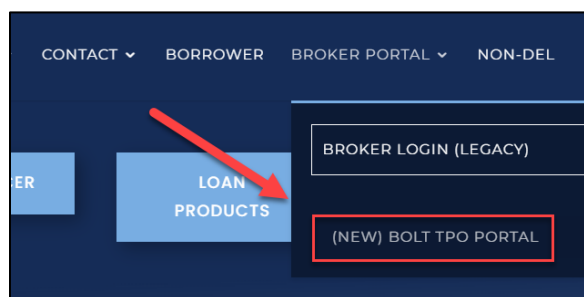
Introduction

BluePoint Mortgage has developed a new TPO portal – “Bolt” – for broker and non-delegated loan submissions. Key features include:

- Enhanced navigation and interfaces
- Simplified pricing engine
- Streamlined document uploading
- Seamless workflows; order appraisals and request COCs, docs, etc. within the portal

Getting There

From our [website](#), go to **Broker Portal >**
(NEW) Bolt TPO Portal:



- OR -

Go straight to Bolt’s login page:

<https://bolt.bluepointmtg.com/login/login.php>

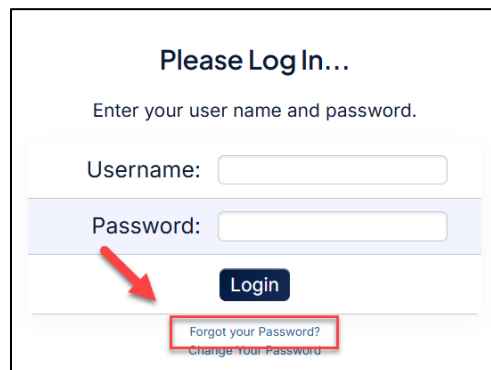
Obtaining Credentials

Option 1: Self-Service



If you already have logins to our legacy portal, please start here.

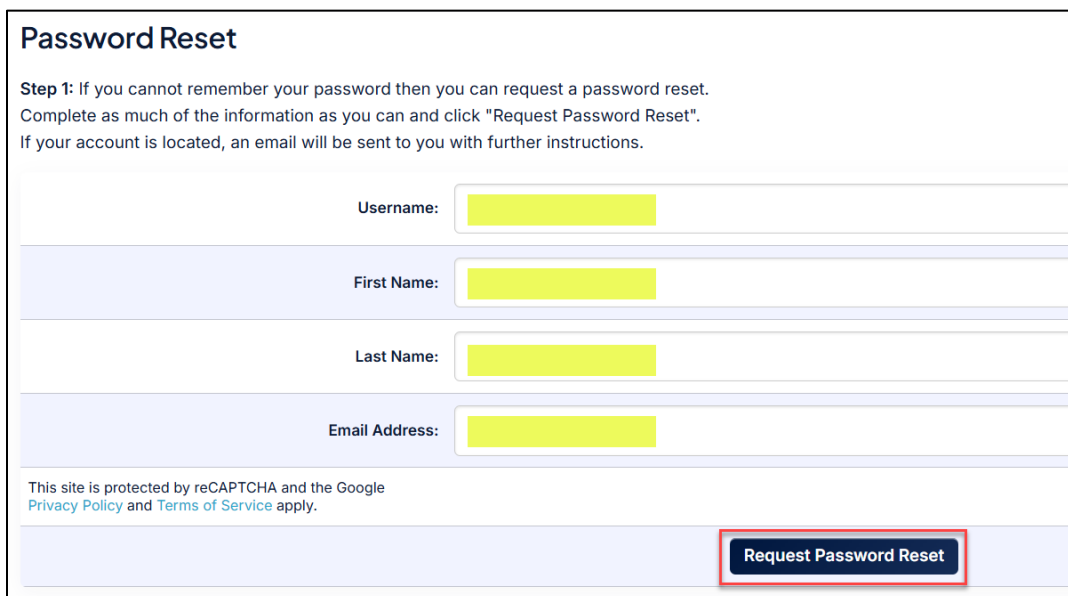
From the [login page](#), go to “Forgot your Password?”:



Complete as much of the password reset fields as you can, then hit “Request Password Reset”.



Bolt's username is the same as your legacy portal's. It may be your email.



Password Reset

Step 1: If you cannot remember your password then you can request a password reset. Complete as much of the information as you can and click "Request Password Reset". If your account is located, an email will be sent to you with further instructions.

Username:

First Name:

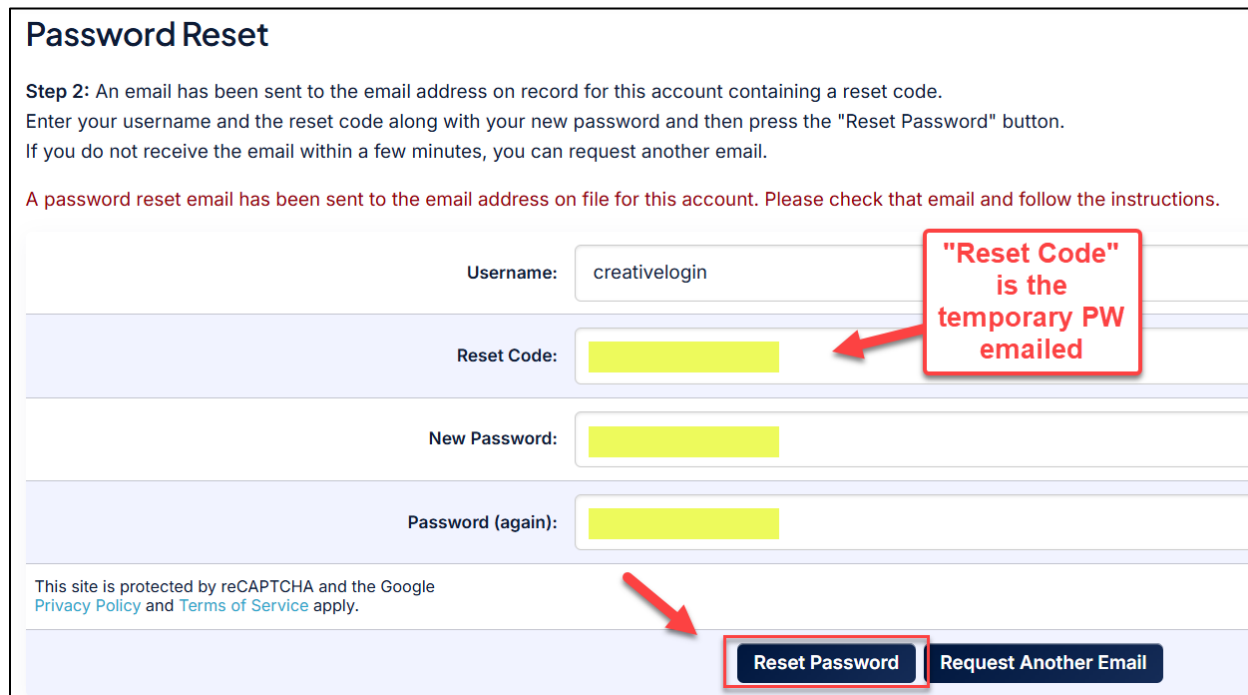
Last Name:

Email Address:

This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.

[Request Password Reset](#)

You will receive an email with your username and temporary password. Enter the temporary password and create a new one, then hit “Reset Password”:



Password Reset

Step 2: An email has been sent to the email address on record for this account containing a reset code. Enter your username and the reset code along with your new password and then press the "Reset Password" button. If you do not receive the email within a few minutes, you can request another email.

A password reset email has been sent to the email address on file for this account. Please check that email and follow the instructions.

Username:

Reset Code:

New Password:

Password (again):

This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.

Annotations:

- A red box with the text "Reset Code" is the temporary PW emailed, with an arrow pointing to the Reset Code input field.
- A red box with the text "Reset Password" is highlighted around the Reset Password button.

Option 2: Contact Us

Please contact your AE or brokerdesk@bluepointmtg.com if you need help accessing your Bolt account. Please include your broker company's name and NMLS ID.

Questions?

Please contact your AE or brokerdesk@bluepointmtg.com if you need login support.