


## BROKER PORTAL | CREDENTIALS

Greetings,

If you are experiencing login issues due to an expired password.

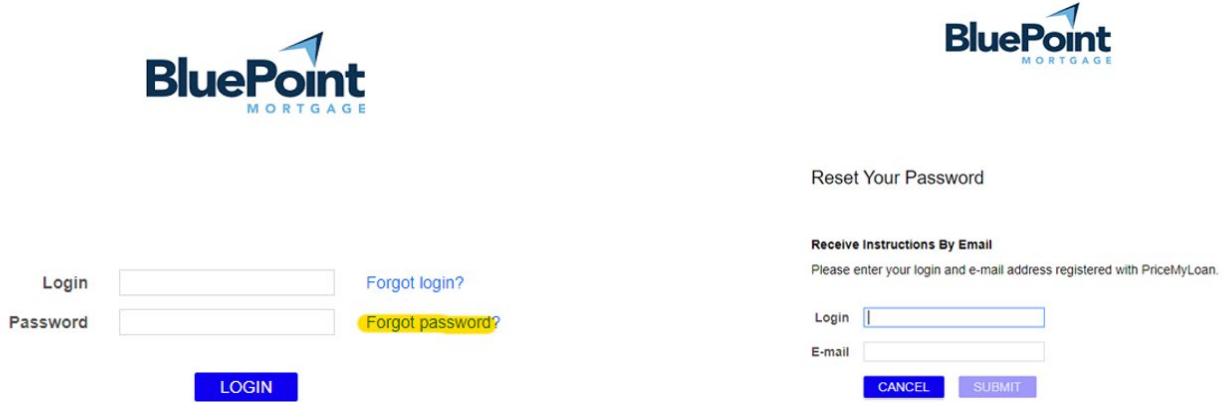
Please follow these steps. After logging in, the system will ask you to enter a new password.

1. Enter your old password
2. Enter your new password
3. Retype new password
4. Click "Save" (top right)



The screenshot shows the 'My Profile' section with 'Change Password' selected. A callout box says 'Enter your old PW, new PW, retype your PW and click save (top right)'. The form has fields for 'Login Name' (training), 'Old Password', 'New Password', and 'Retype Password', with a 'GENERATE' button. A red error message 'Your password has expired' is displayed below the 'Old Password' field.

To reset your password, click on "Forgot password" and follow the instructions provided.



The left screenshot shows the login form with 'Forgot login?' and 'Forgot password?' links. The right screenshot shows the 'Reset Your Password' form with 'Receive Instructions By Email' instructions and 'Login' and 'E-mail' fields.

If you receive ACCESS DENIED, please reach out to our broker desk at [brokerdesk@bluepointmtg.com](mailto:brokerdesk@bluepointmtg.com) or call 877-267-1056 ask for broker desk. *Be sure to provide login ID and cell phone number for two-step verification.*

***Thank you for your continued support and partnership!***

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